

# **INSTALLATION AND MAINTENANCE INSTRUCTIONS**

## **IMPORTANT.... PLEASE READ**

This unit dispenses boiling water – Please handle with care.

**IMPORTANT: THIS UNIT MUST BE INSTALLED BY AN AUTHORISED PLUMBER.**

**DO NOT PLUG IN POWER; MUST BE OFF UNTIL INSTALLATION IS COMPLETED.**

**IF FITTED WITH FILTER WE RECOMMEND CHANGING THE CARTRIDGE EVERY 6 MONTHS. THE MANUFACTURER RECOMMENDS THE CLEANING AND SERVICE OF THE UNIT EVERY 12 MONTHS.**

**MUST ALLOW 150MM ABOVE AND BELOW FOR AIR FLOW.**

**IF SUPPLIED CORD IS DAMAGED IT MUST BE REPLACED BY AN AUTHORISED ELECTRICIAN.**

### **Installation Instructions**

#### **DO NOT PLUG IN OR TURN ON POWER**

1. Mount bracket on the wall, then hang the unit on to the bracket. Unit is to be positioned 300mm above a drain board when possible, so that in the event of filling cups, etc. spillage occurs, water is disposed via sink.
2. Connect cold water supply to inlet through a stop tap in the supply line. (Stop tap to be supplied by the installer). Provision is made for concealed plumbing or out of the bottom of the unit.
3. Connect overflow pipe to waste outlet. Do not block the overflow pipe.
4. Fit red handle tap onto the inlet (boiling water).
5. Plug unit into 13amp power inlet (do not turn on the power).
6. Turn 'on' water supply to the unit and 'open' the red handle tap only until water flows out of the tap. If fitted with filter flush 20 litres of water through unit.
7. When the water flows out of the red handle tap, please switch the power on.

#### **ALLOW APPROX. 30 MINUTES BEFORE USE**

Only Teflon tape to be used where necessary, under no circumstances is plumbers paste to be used. Do not connect to hot water line – to do so will void warranty.

**MR PLUMBER: DEPENDING ON WATER CONDITIONS YOU MAY REQUIRE AN ADDITIONAL PREFILTERS (PLEASE CONTACT US)**

## **TROUBLE SHOOTING**

**Action to be performed by a qualified person.**

<b><u>SYMPTOM</u></b>	<b><u>CAUSES</u></b>	<b><u>ACTION</u></b>
<b>Water Overflowing</b>	Tank is full	Run tap for 5 – 10 mins, this will correct water level in tank. Remove ball valve body and Insert, clean and reinstall and Adjust ball valve arm if necessary. Remove ball valve float and check to ensure that there is no water in it and Replace if necessary.
<b>Continuous Boiling</b>	Ball valve defective Faulty element	Ensure ball valve closes off. Replace element
<b>Water not Hot</b>	Power not on Element Faulty	Check if power is on. Replace element.
<b>No Water</b>	Blocked ball valve Blocked flow tank (hole)  Blocked filter Water inlet turned off	Remove ball valve and clean out or replace if necessary. Remove arm and ball float from the flow tank and using 3mm wire clean out the hole situated near the bottom of the flow tank. Replace filter cartridge. Turn on water
<b>Excessive Steam</b>	Faulty thermostat	Replace thermostat
<b>Power Trip</b>	Faulty element	Replace element